



# **NYS Health, Housing, and Longevity Learning Collaborative Webinar 2**

**May 4, 2022**

# **NYS Health, Housing, and Longevity Learning Collaborative**

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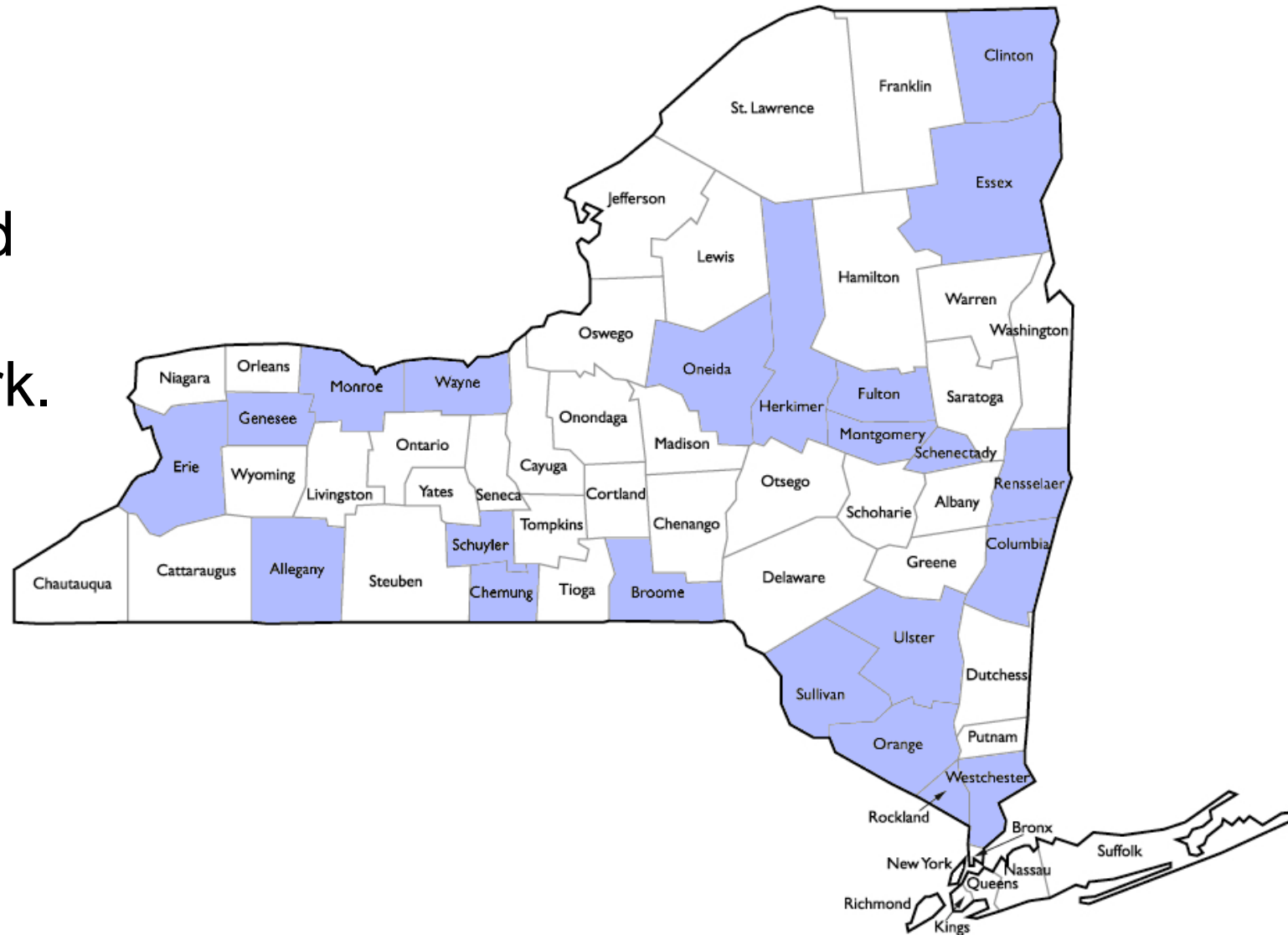
**KANA TATEISHI  
PROGRAM ASSOCIATE, CENTER FOR  
COMMUNITY PARTNERSHIPS & POLICY  
SOLUTIONS  
NEW YORK ACADEMY OF MEDICINE  
KTATEISHI@NYAM.ORG**

# TODAY'S AGENDA

<b>9:00</b>	Welcome
<b>9:05</b>	Introductions – Who is on the call today?
<b>9:15</b>	Presentation topic #1: Deep Dive on Housing Data with Epidemiologist Chris Maylahn (DOH) and Abbie Guisbond (Albany School of Public Health) Q & A
<b>9:40</b>	5-minute break
<b>9:45</b>	Presentation topic #2: Understanding Medicaid and Housing with Emily Engel (DOH) Q & A
<b>10:10</b>	Breakout rooms: What is something new you learned today that you can apply to your work? Discussion: Sharing insights
<b>10:25</b>	Coming attractions, closing meeting

# WELCOME TO THE HOUSING, HEALTH, AND LONGEVITY LEARNING COLLABORATIVE

In the chat,  
please tell us  
your name and  
the county  
where you work.



- Allegany
- Broome
- Chemung
- Clinton
- Columbia
- Erie
- Essex
- Fulton
- Genesee
- Herkimer
- Monroe
- Montgomery
- Oneida
- Orange
- Rensselaer
- Rockland
- Schenectady
- Schuyler
- Sullivan
- Ulster
- Wayne
- Westchester

This map shows the  
health departments  
across NYS that  
registered for the  
Learning Collaborative.

# ABOUT THE LEARNING COLLABORATIVE

## **Wed. April 13 - 9:00-10:30 – Webinar 1**

Wed. April 27 - 1:30-2:30 – office hours 1

## **Wed. May 4 - 9:00-10:30 – Webinar 2**

Wed. May 11 - 1:30-2:30 – office hours 2

## **Wed. May 18 – 9:00-10:30 – Webinar 3**

Wed. May 25 - 1:30-2:30 – office hours 3

## **Wed. June 8 - 9:00 – 10:30 Webinar 4**

Wed. June 22 - 1:30-2:30 – office hours 4

Wed. July 13 - 1:30-2:30 – office hours 5

Our **webinars** will be 90 minutes. We will have formal presentations with speakers and opportunities to engage with them and your peers.

We ask that you attend all four webinars. Recordings will be posted for those who may have a conflict.

The **office hours** sessions are also on Zoom. They will be less formal and will have a theme, but no presentations. Office Hours sessions are opportunities for peer-to-peer networking and connecting.

**The office hours meetings are optional**, and you can attend or not, depending on your interest and availability.

# Supporting NYS Counties with Age-Friendly Principles & Housing Data

Christopher Maylahn DrPH, MPH  
Office of Public Health Practice  
New York State Department of Health





# Purpose

- ▶ **Provide training and technical assistance to local health departments, as well as the State's Housing regulators and providers, on the adoption and incorporation of healthy aging concepts into their planning, programs and governance structures.**

# Underlying Principles





# Underlying Principles

- ▶ **Health In All Policies**



# Underlying Principles

- ▶ New York **embraces healthy aging** to become the first age-friendly state and was identified by the Trust for America's Health as having the first age-friendly health system in the U.S.





# New York State Prevention Agenda

# Housing is a Health Issue

- ▶ Asthma
- ▶ Disabilities
- ▶ Communicable Diseases
- ▶ Mental Health



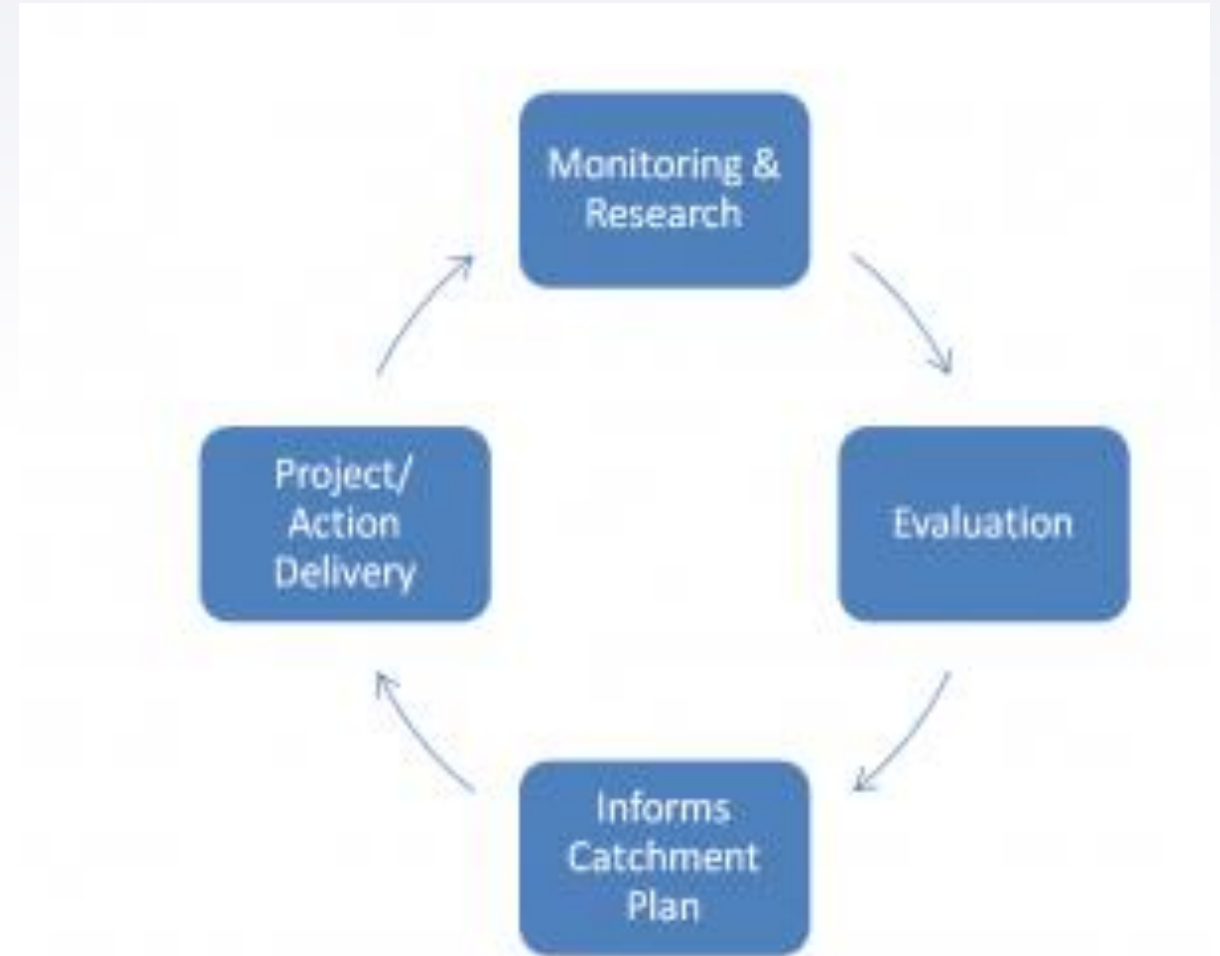
# Assessment

- ▶ **Health hazards in the home**
- ▶ **Health risks identified**
- ▶ **Implement strategies to solve problems and abate risk**



# Surveillance

- ▶ **Indicators of concern to track**
- ▶ **Dashboard to display results**
- ▶ **Actions taken**



# A Deep Dive into the 'Data Dashboard'

Abigail Guisbond

Graduate Intern, NYSDOH Office of Public Health Practice

MPH Candidate, University at Albany School of Public Health

[Download the Dashboard here to follow along!](#)



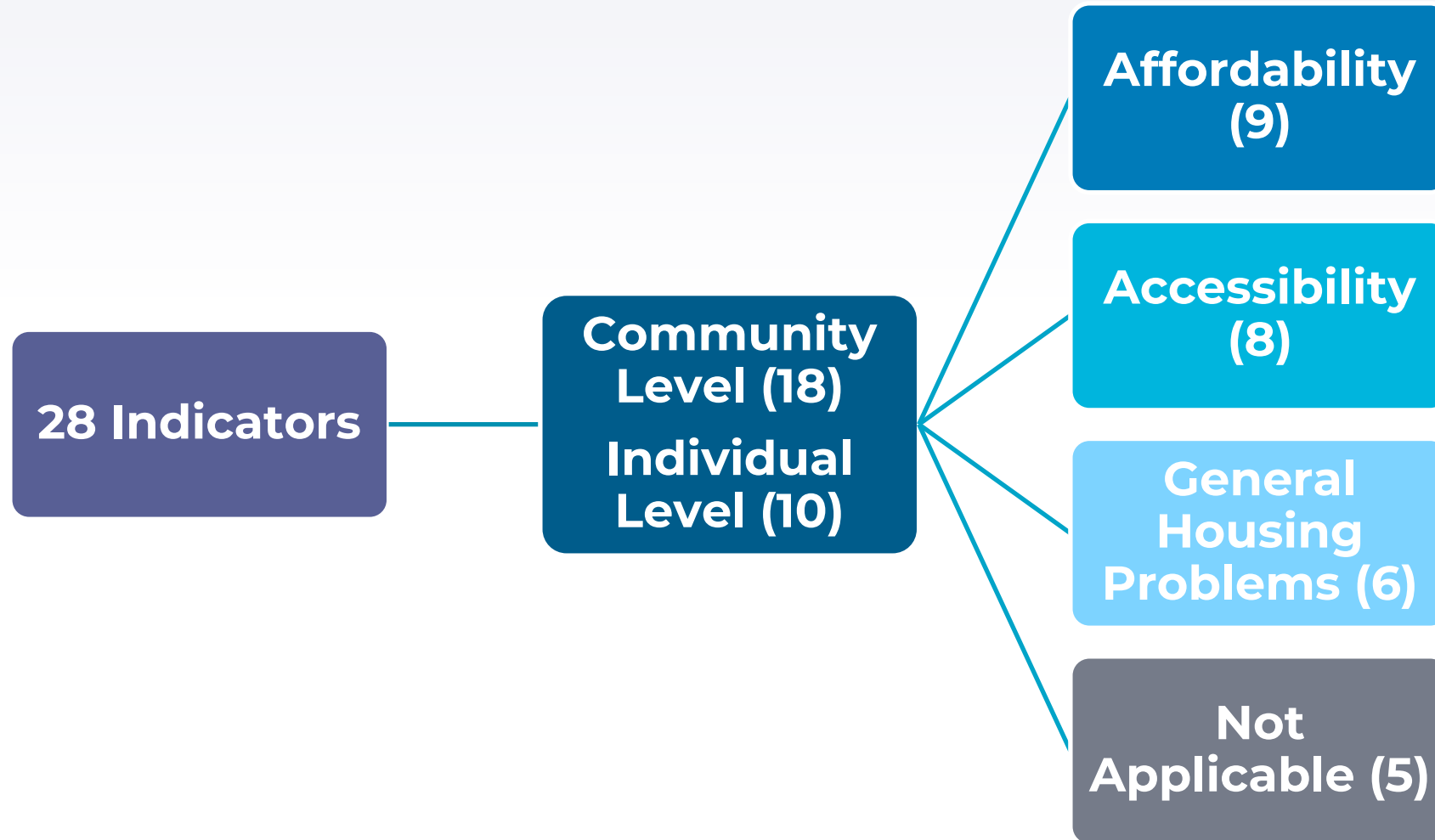


# Dashboard Overview

- ▶ **HOW:** Indicators and their associated data sets, links to the evidence-based health significance for each indicator.
- ▶ **WHY:** To provide LHDs with a 'one-stop shop' for data and connected resources to understand housing.
- ▶ **USES:** Data access, education, awareness, programming



# Data Dashboard Structure



# Indicators

**SEVERE HOUSING PROBLEMS** (General Housing Problems, Community Level)

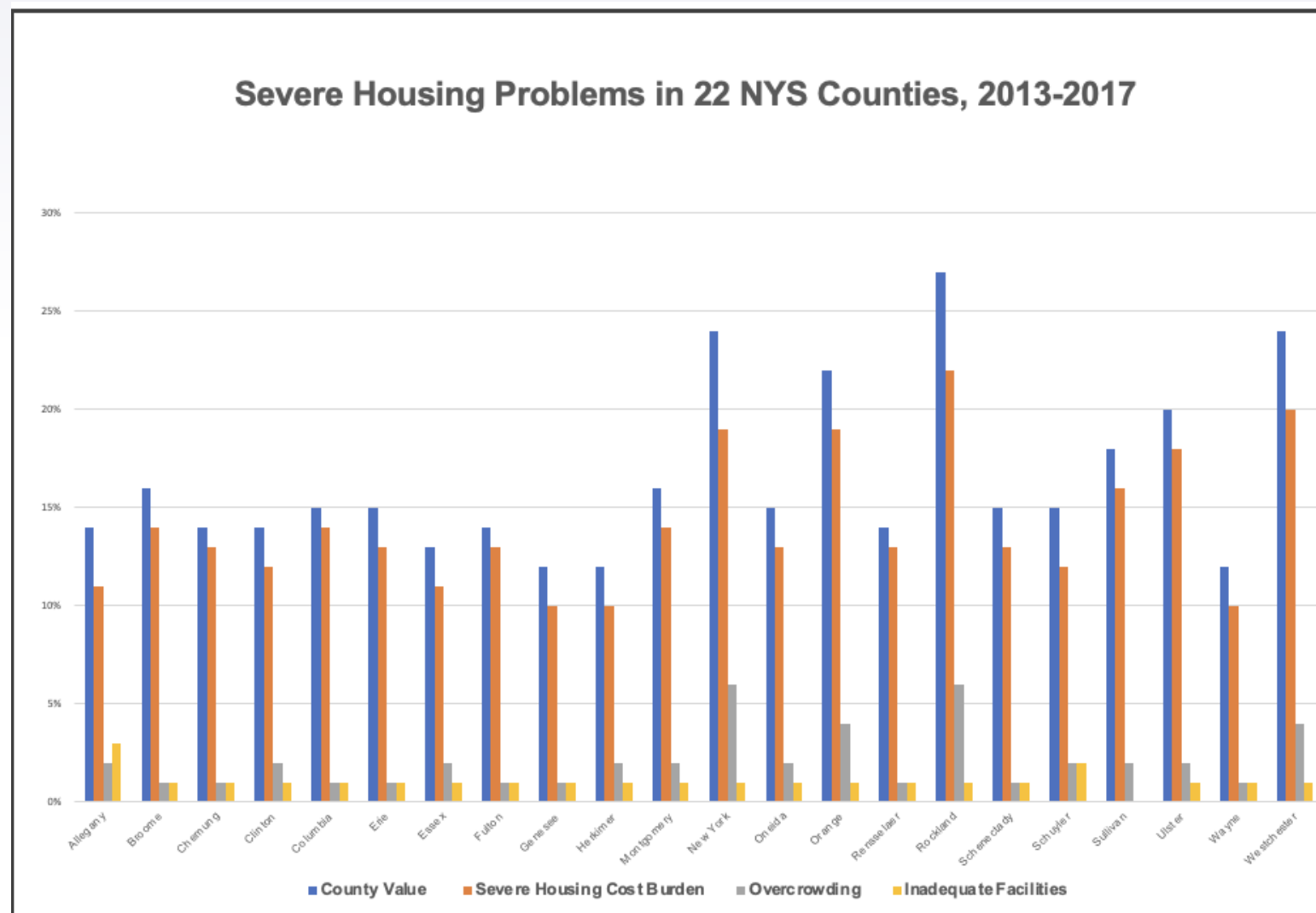
**HOUSING COST BURDEN** (Affordability, Individual Level)

**HOUSING ACCESSIBILITY** (Accessibility, Community Level)



# Indicator- Severe Housing Problems

- Definition
- Location: All 62 counties (data represents 22 Learning Collaborative participant counties)
- Includes sub measures of Severe Housing Cost Burden, Overcrowding, and Inadequate Facilities
- Health Significance
- Source: [County Health Rankings](#)



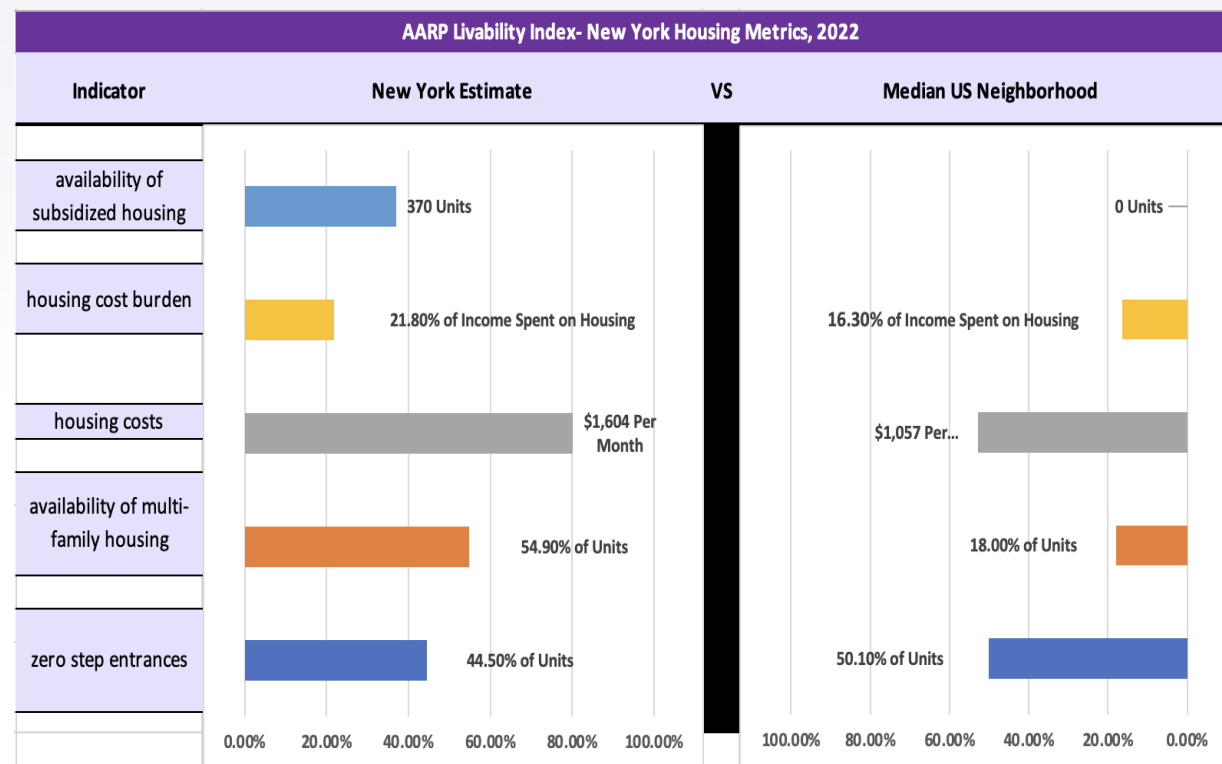
# Indicator- Housing Cost Burden

- Definition
- Location: New York State
- Health Significance
- Source: [AARP Livability Index](#)



# Indicator- Housing Accessibility

- Definition
- Location: New York State
- Health Significance
- Source: [AARP Livability Index](#)



zero step entrances



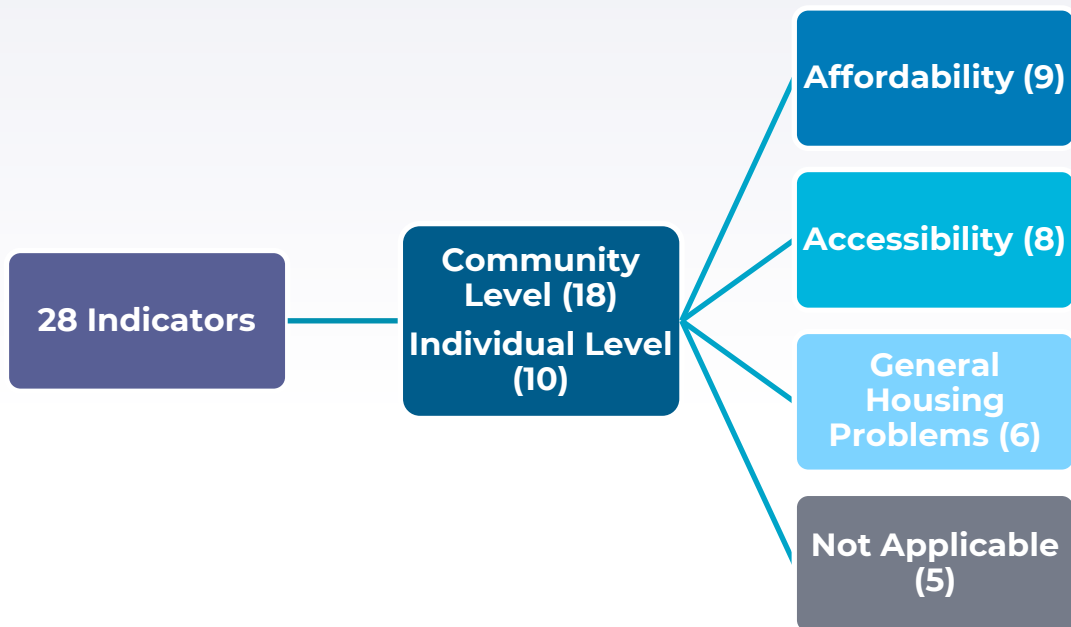
44.50% of Units



50.10% of Units



# Other Indicators



Household is severely cost burdened, Household transportation costs, Public assisted households, Housing costs, Housing cost burden, Housing affordability, Rental affordability, Homeownership affordability, Gross rent as a percent of household income.

Severe Housing Problems, Housing unit lacks complete kitchen facilities, Housing unit lacks complete plumbing facilities, Housing is overcrowded, Heating Problems, Housing Insecurity.

Total housing units, Occupied housing units, Vacant housing units, Housing accessibility, Availability of subsidized housing, Housing supply, Walkability, Access to parks and open space.

Neighborhood Characteristics, Natural Areas, Reasons for Leaving Previous Residence, Fall within Past Year 65+, Falls Resulting in injury 65+.

# THANKS!

## Any questions?

Email:

- ▶ [Abigail.Guisbond@health.ny.gov](mailto:Abigail.Guisbond@health.ny.gov)
- ▶ Learn more at Office Hours 2 on May 11<sup>th</sup> at 1:30 pm!



**BREAK (5 MIN)**



# **NYS Health, Housing, and Longevity Learning Collaborative**

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**EMILY ENGEL**

**DIRECTOR, BUREAU OF SOCIAL  
CARE AND COMMUNITY SUPPORTS**

**NYS DEPARTMENT OF HEALTH**

**EMILY.ENGEL@HEALTH.NY.GOV**



Department  
of Health

# New York Medicaid Redesign Team Supportive Housing Initiative

Emily Engel, Director  
Bureau of Social Care and Community Supports

May 2022

# Selecting Housing as a Focus

The Medicaid Redesign Team selected housing to address aim #2 – Improving health by addressing root causes of poor health

- National research and New York Medicaid data evidenced that higher Medicaid costs are associated with homelessness and recipients who are inappropriately placed in institutional settings
- Housing is a core social risk factor that directly affects all other social determinants of health domains and the improvement of care
- MRT cited the impact of a demonstration pilot in NYC that housed chronically ill homeless individuals
- Political will to create more supportive/affordable housing across the State



# Supportive Housing Initiative

- Created an inter-agency workgroup
- Increase availability of supportive housing
- Focus on high-utilizers Medicaid members who are:
  - ✓ Homeless (street or shelter)
  - ✓ In institutional settings

**Dept. of Health/  
AIDS Institute**

**Home and  
Community  
Renewal**

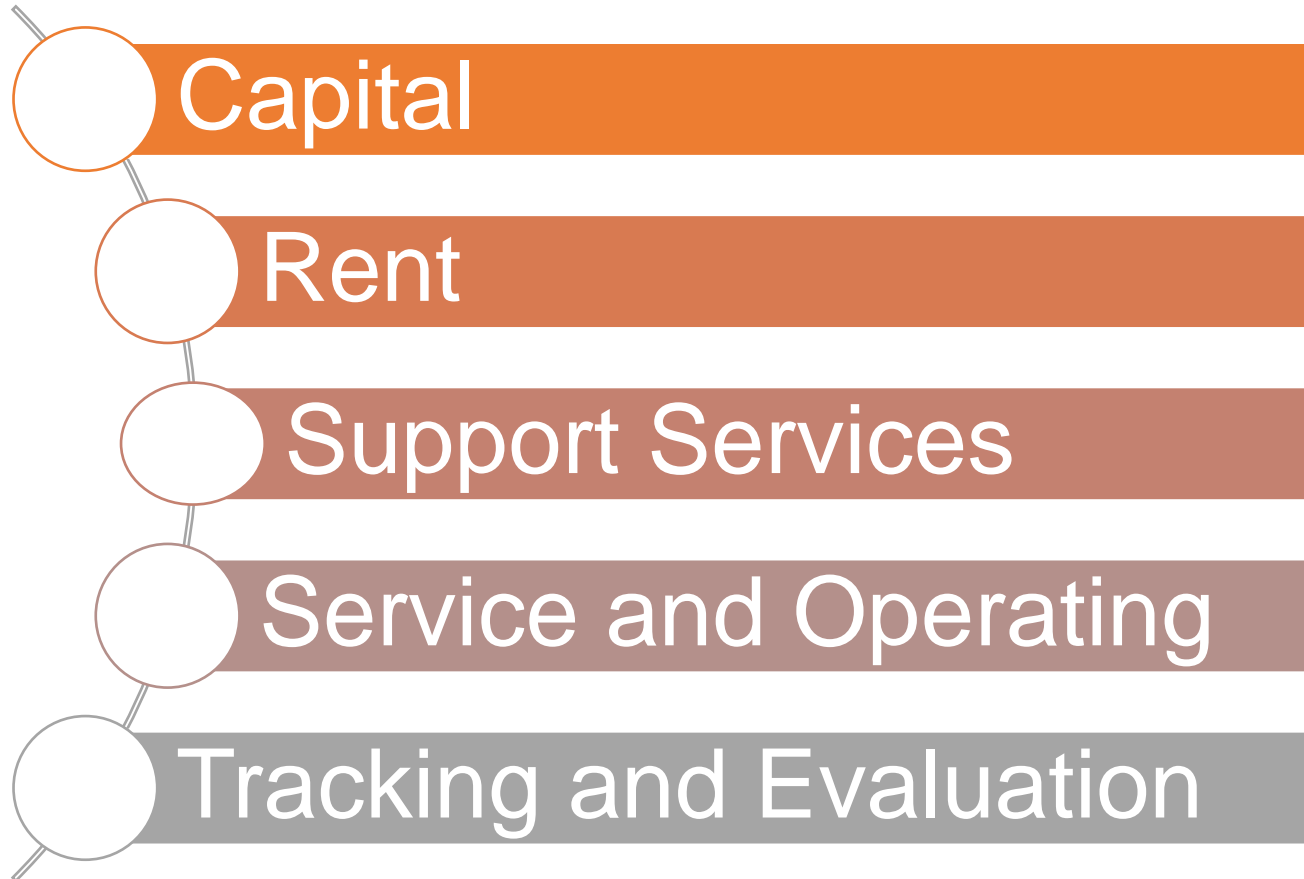
**Office of Mental  
Health**

**Office for  
People With  
Developmental  
Disabilities**

**Office of  
Alcohol and  
Substance  
Abuse Services**

**Office of  
Temporary and  
Disability  
Assistance**

# Investment Results



- Funding is targeted to **high utilizers of Medicaid**
- Medicaid Redesign Investment: **\$800 million over the past 8 years**
- Funded **20 rental subsidy and supportive services** programs statewide
- **1,534 capital units** constructed, with 362 more units in the pipeline
- **Over 15,000** high-cost, high-need Medicaid members served to date

*Note: MRT SH Investment \$704 million (General Funds) and \$176 million (Bonded Capital)*

# Independent Housing

- Tenant has their own apartment with lock and key
- Tenant can come and go and have guests over
- Transitional services
- Tenancy based services
- Socialization and wellness
- Medical needs are provided by Medicaid and Medicare

# Supportive Housing Staffing

## Program Manager

- Oversee case managers and programming coordinator
- Coordinate with building management/owner
- Meet with DOH on a quarterly basis

## Case Manager (1:10 ratio)

- Transportation coordination
- Transition supports
- Tenancy supports
- Service coordination
- Mitigating issues
- Works with tenants on self set goals
- Monthly check in with tenant

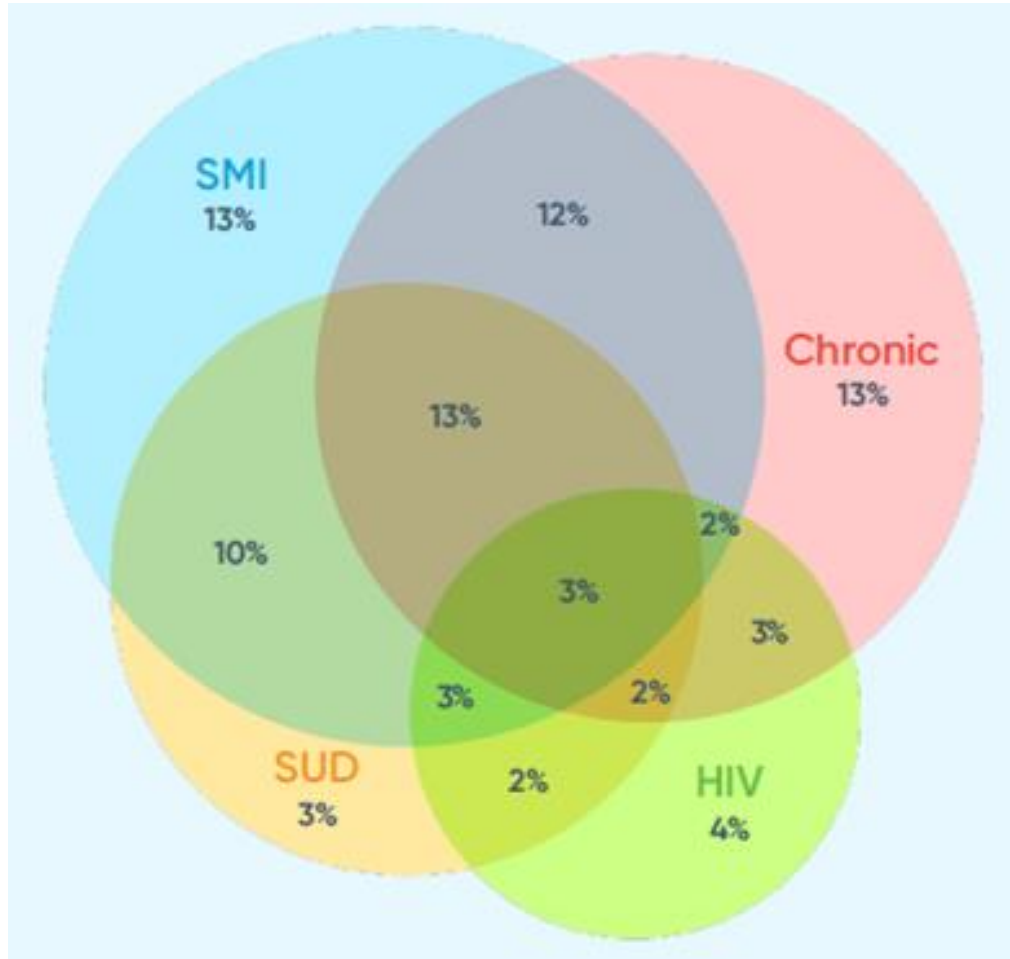
## Programming and Wellness Coordinator

- Creates regular programming activities for tenants that target isolation
- Coordinates wellness/fitness activities and education that targets health issues for the 55+ population

# Evaluation



# Clinical Characteristics



Seriously ill population, high rate of comorbidities:

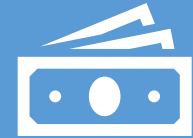
- 62% have at least one serious mental illness
- 41% have substance use disorder
- 33.5% have “other chronic condition”
- 5% HIV+
- Diagnoses in 3 or more of above categories: 24%

Source: McGinnis et al, “Medicaid Redesign Team Supportive Housing Evaluation: Utilization Report 1,” prepared by the SUNY Research Foundation for NYS DOH, June 2020.

“Other chronic condition”=12 other most common chronic conditions: hypertension, asthma, diabetes, osteoarthritis, coronary heart disease, chronic kidney disease, chronic obstructive pulmonary disease, cerebrovascular disease, congestive heart failure, cancer, angina, acute myocardial infarction.

# MRT Supportive Housing New Evaluation Findings

On average, Medicaid claim costs declined by about \$6,800 per person, However high-utilizers had an average savings of \$45,600.



Clients showed lower overall mortality (8%) than the comparison group clients (15%).



Supportive Housing decreased utilization of emergency department, nursing home, inpatient, and primary care utilization.

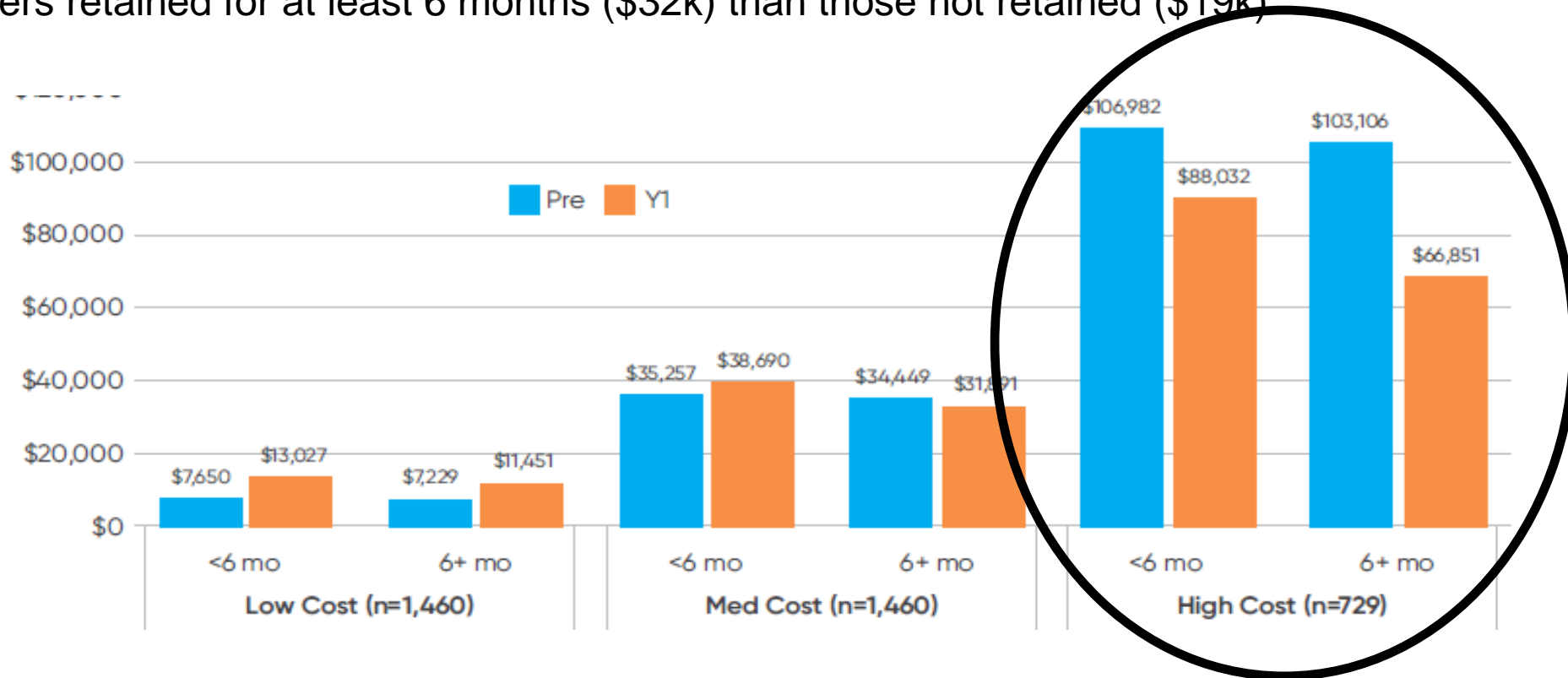


12-month retention in MRT-SH resulted in a 19% savings, 29% reduction in ER visits, and 48% reduction in inpatient days



# Retention Effects

**High utilizers show greatest impact of retention:** Pre- to Post-Period drop in spending greater for high utilizers retained for at least 6 months (\$32k) than those not retained (\$19k)



- Medium utilizers also show retention effect, though not as large
- Similar patterns for inpatient use, ED use; retained for at least 12 months

# MRT Prioritization Menu Criteria

The criteria below, used to determine whether an individual is a Medicaid high-utilizer, consider service utilization, Medicaid spending, and program enrollment.

Eligible participants are enrolled in Medicaid, or have been in the last 12 months, and meet *at least* one of the following:

## Within last 12 months:

- Have had two or more inpatient stays; or
- Five or more ED visits; or
- Four or more ED visits and one or more inpatient stay

## Medicaid Spending:

Be within the top 20% of adult Medicaid recipients spending relative to the county where the capital project is located and the project's target population

## Residing within:

- Skilled nursing facility
- State psychiatric center
- State/Voluntary Community Residence
- Community Residence/Single Room Occupancy

## Enrolled in:

- Health and Recovery Plan (HARP); or
- HIV Special Needs Plan (SNP)
- Identified by a Health Home, MCO or hospital as a high-utilizer

# Programs

# Olmstead Housing Subsidy



- State-wide program provides the following services to help participants live safely and independently in the community:
  - Community Transitional Services (CTS)
  - Environmental modifications
  - Rental subsidies
  - One-time assistance
- Serves adult Medicaid members who currently reside in a skilled nursing facility and have the ability to live safely in the community

# Rapid Transition Housing

- Provides an array of services intended to establish independence, wellness and self-management:
  - Community Transitional Services (CTS)
  - Environmental modifications
  - Rental subsidies
  - Tenancy support services
- Located in NYC, Long Island, Syracuse, and Rochester
- Participants in the program must be on Medicaid and referred as homeless high-utilizers by a hospital, Managed Care Organization (MCO), medical respite, Performing Provider System (PPS), or skilled nursing facility (SNF).
- Individuals must have one or more documented chronic physical disabilities and have two or more chronic conditions (e.g., asthma, diabetes, substance abuse disorder (SUD)).

# Health Homes Supportive Housing Program

- Provides rental subsidies and service supports
- 18 providers statewide
- Geographic areas served: Albany, Bronx, Broome, Cayuga, Chemung, Chenango, Cortland, Delaware, Eric, Kings, Madison, New York, Niagara, Queens, Rensselaer, Richmond, Onondaga, Otsego, Tioga, Tompkins, Clinton, Essex, Franklin, Herkimer, Jefferson, Lewis, Nassau, Oneida, Oswego, Schenectady, St. Lawrence, Ulster, Westchester
- This program serves single individuals or families who are enrolled in Health Home and may include a certain number of families with minors under the age of 18 years old.
- Potential clients of the program must be enrolled in Medicaid, homeless, health home enrolled or the provider must work with the Health Home to enroll the eligible member, and have one of the following within the past 12 months:
  - Have two or more inpatient stays;
  - Have five or more emergency department visits;
  - Have four or more emergency department visits and one or more inpatient stay;
  - Have base period Medicaid spending above the top 20% of Medicaid members relative to the county of fiscal responsibility and target population parameters (for example, an SMI recipient in Westchester would have to have base period spending more than 80% of the SMI population in that county).

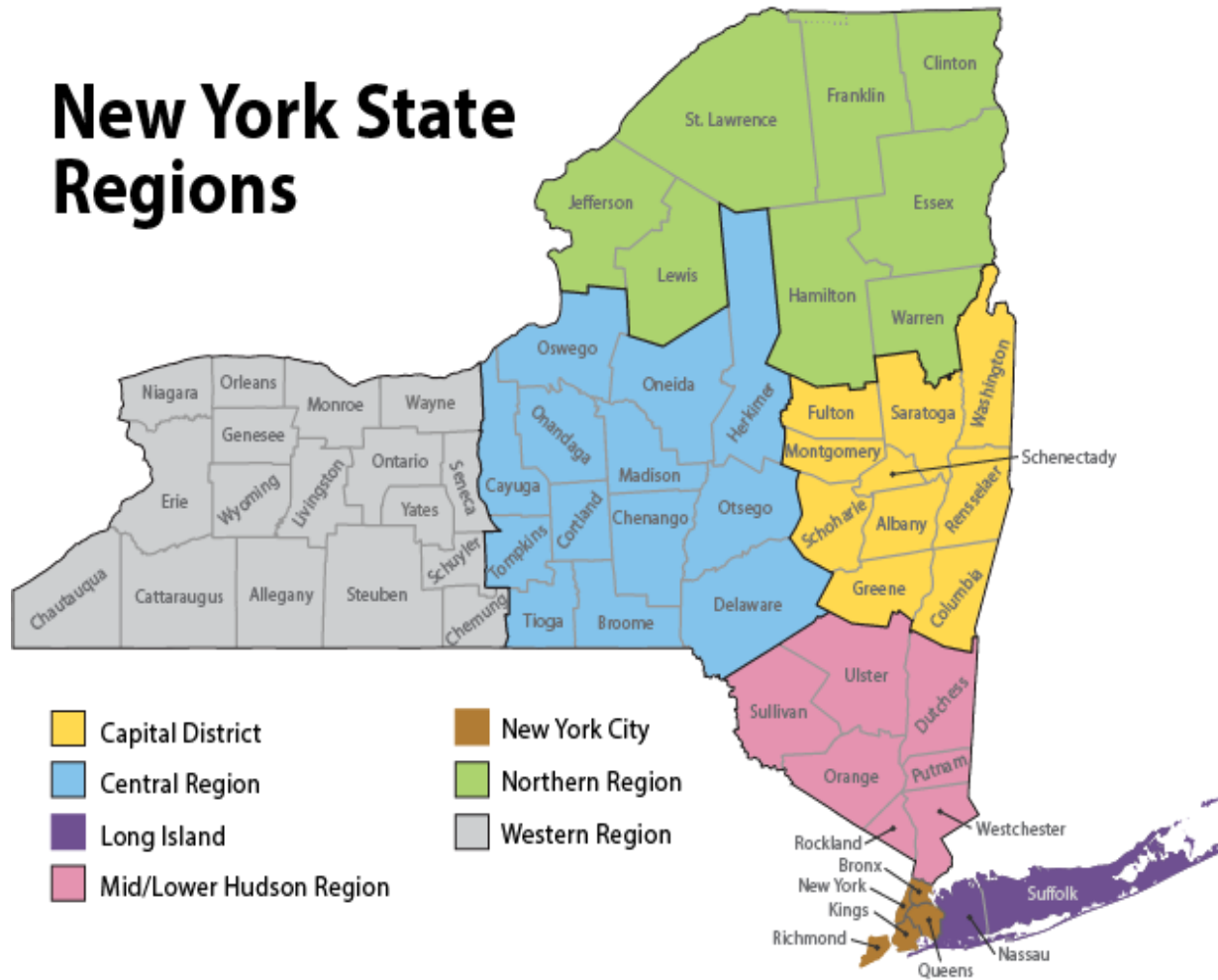


# Empire State Supportive Housing Initiative

- Multiagency program, funds the service and operation of supportive housing for persons identified as homeless with special needs, conditions, or other life challenges. New developments/ units only.
- Projects are statewide and are targeted to the following populations:
  - SMI; SUD;
  - HIV or AIDS;
  - Victims/Survivors of domestic violence;
  - Military service with disabilities (including veterans with other than honorable discharge);
  - Chronic homelessness;
  - Youth/young adults who left foster care within the prior five years and who were in foster care at or over age 16;
  - Homeless young adults between 18 and 25 years old;
  - Adults, youth or young adults reentering the community from incarceration or juvenile justice placement, particularly those with disabling conditions;
  - Frail Elderly/Senior;
  - Individuals with I/DD.

# Frail/ Elderly Senior ESSHI Contracts In Contract Development:

## New York State Regions



- 126 Sackman Street, Brooklyn NY
- 100 Kings Highway South, Rochester NY
- 15 Oakwood Avenue, Blasdell NY
- 270 East Ave, Rochester NY
- 167 Lake Avenue Hilton NY
- Auburn NY
- Buffalo
- 2650 Culver Road, Irondequoit NY
- 81-83 South Bergen Place, Freeport NY
- 1746 Andrews Avenue South
- 3 Cerone Commercial Drive Colonie NY
- 475 Bay Street Staten Island, NY 10304
- 200 West Street, Utica, NY 13501

# How to connect?

- All providers are listed on our website
- If you think someone may be eligible for one of the programs, you can make a direct referral to the program.

[Supportive Housing Programs \(ny.gov\)](https://www.ny.gov/supportive-housing-programs)

# Other Initiatives

# Value-Based Payment Arrangements

DOH has a total of **191** SDH interventions and CBO contracts:

- Mainstream Managed Care – 131 contracts
- Managed Long Term Care – 49 contracts
- Programs of All-Inclusive Care for the Elderly – 11 contracts

A list of approved interventions are posted on the SDH CBO website: [www.health.ny.gov/mrt/sdh](http://www.health.ny.gov/mrt/sdh)

Current approved interventions:

- Food security – 47
- Housing – 24
- Transportation – 4
- Children – 5
- Social isolation – 10
- Primary care engagement – 14
- Self-management of chronic conditions – 32
- Health literacy and education – 25

*Note: some interventions address multiple factors and are counted more than once in the above.*

\*MMC/PACE Roadmap requirement started 1/1/18 and MLTC started 4/1/19

MRTSupportiveHousing@health.ny.gov

The screenshot shows the Department of Health website. At the top left is the New York State logo. Navigation links include Services, News, Government, Local, and Translate. A purple header bar contains 'Department of Health' and sub-navigation for Individuals/Families, Providers/Professionals, Health Facilities, and Search. The main content area features a breadcrumb trail: 'You are Here: Home Page > Redesigning New York's Medicaid Program > Medicaid Redesign Team Supportive Housing Initiative'. The title is 'Medicaid Redesign Team Supportive Housing Initiative'. The text describes the initiative's goals and lists partner agencies. A sidebar on the left includes 'Follow Us' (Facebook, Twitter, YouTube), a search box, and 'MRT Home' links. At the bottom, four blue buttons are labeled: 'Housing is Healthcare: Supportive Housing Evaluation', 'Programs', 'Program Spotlight', and 'Resources'.

[https://www.health.ny.gov/health\\_care/medicaid/redesign/supportive\\_housing\\_initiatives.htm](https://www.health.ny.gov/health_care/medicaid/redesign/supportive_housing_initiatives.htm)

# 1115 Waiver: Strengthen Supportive Housing Services

## Investing in Supportive Housing Services – \$1.57 billion

- HEROs will develop an inventory of available housing resources and regional need to identify and address gaps in services.
- **SDHNs and Supportive Housing Stakeholders will implement the Enhanced Supportive Housing Initiative, which will:**
  - Encourage a coordinated and targeted effort in housing between MCOs, SDHNs, CBOs, and VBP contractors to connect high Medicaid utilizers with services.
  - Include-
    - Medical respite for recently discharged patients at risk of imminent homelessness and too sick to return to the street
    - Community transitional services for those living in institutional settings or experiencing homelessness
    - Tenancy Supports
    - Referral to and coordination of related services and benefits

# Q&A





## **DISCUSSION:**

What is something new you learned today  
that you can apply to your work?

# LEARNING COLLABORATIVE PAGE



The screenshot shows the top navigation bar of the NYAM website. On the left is the NYAM logo and the text "HEALTH & AGE ACROSS ALL POLICIES". In the center, there are links for "NYS Work", "Housing 2022" (highlighted in a grey box), and "Resources". On the right, there is a partially visible "CONTACT" link. Below the navigation bar is a large blue banner with the text "Spring 2022 Housing LC" in white. Underneath the banner is a white box containing a paragraph of text describing the learning collaborative.

THE NEW YORK ACADEMY OF MEDICINE | HEALTH & AGE ACROSS ALL POLICIES

NYS Work **Housing 2022** Resources

## Spring 2022 Housing LC

The New York Academy of Medicine, together with the NYS Department of Health, under a grant from the Association of State and Territorial Health Officials, is offering a 5-session learning collaborative this Spring on incorporating healthy aging principles into housing regulation and development with consideration for the needs of a growing older adult population. The learning collaborative includes recorded monthly webinar presentations with content specific to housing in NYS, optional monthly drop-in "office hours" to ask questions and learn from peers, and resources from ASTHO, CDC, DOH, and NYAM.

We will post webinar slides, recording, and resources from our Learning Collaborative on the NYAM Health & Age Across All Policies website, <https://www.nyam.org/haaap/spring-2022-housing-lc/>

**THANK YOU**